

# AMAZING-NEW CHAPTERS

Siripakorn Cheawsamoot
Deputy Governor for Marketing Communications
Tourism Authority of Thailand

# **Thailand Tourism Overview 2019**

**GDP Share** 

2019

17.79%

2018

17.43%

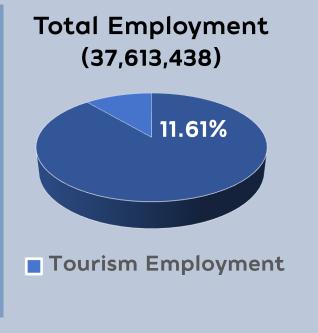
2017

17.65%



4,366,392





# **Thailand Tourism Overview 2019**

Total Tourism Receipt

3.01

trillion Baht
(+2.37%)

Inbound Tourism Receipt1.93 trillion Baht (+3.05%)

Domestic Tourism Receipt
1.08 trillion Baht (+1.18%)

### **Top 5 Spenders**



1. China



2. Malaysia



3. Russia



4. Japan



5. India

### **Total Tourist Arrivals 39.79** million (+4.24%)

### **Top 10**

| 1. China    | 6. Japan      |
|-------------|---------------|
| 2. Malaysia | 7. Russia     |
| 3. India    | 8. Singapore  |
| 4. Korea    | 9. USA        |
| 5. Laos     | 10. Hong Kong |

Source: Ministry of Tourism and Sports



### **Timeline**

### Strategic Directives 3R to Quality and Sustainable Tourism

Q3 2564
Phuket Sandbox
Balancing Health and
Economics Factors

Q4 2564-2565
Reopen Thailand
Value over Volume

2566-2570
High Value & Sustainable Tourism
New Tourism Ecosystems

2021

2021 - 2022

2023 - 2027

Reopen

Recovery

Resilient

Roadmap to Reopen Cities to Vaccinated Travellers The Centre for Economic Situation Administration (CESA), chaired by the Prime Minister approved the roadmap proposed by the Tourism Authority of Thailand on 26 March, 2021. Designated JULY **AUGUST OCTOBER DECEMBER** SEPTEMBER NOVEMBER Areas **Phuket Sandbox** Phuket Sandbox Test & Go 7+7 Extension from Phuket Phang-nga Phang-nga-Khao lak To Khao Lak and Ko Yao Sandbox (Phang-nga Prompt) Test & Go 7+7 Extension from Phuket Krabi Sandbox Krabi To Phi Phi, Ngai & Railay Beach (Krabi Even More Amazing) Test & Go 7+7 Extension from Phuket Samui Island (Samui Plus) Samui Island, Pha-naan Samui Plus Test & Go Island & Tao Island Chiang Mai Sandbox Chiang Mai (Mueang, Mae Rim, (Charming Chiang Mai) Mae Tang & Doi Tao) Test & Go Chon Buri (Pattaya) Pattaya Sandbox) (Neo Pattaya) (Pattaya, Bang Lamung & Sattahip) Test & Go Bangkok, Cha-am, Hua Hin, Buri Ram\*\*\* Test & Go

> Requirements: Arrival: Departure: Stay:

- Fully vaccinated travellers from low-medium risk countries (according) to the list of the new COVID-19 variant detected countries by the Ministry of Public Health).
- Children under 12 travelling with vaccinated parents and guardians.
- · Children aged between 12-18 must be subjected to a test on arrival.
- PCR test negative result (less than 72 hours before departure).
- Vaccine certificate.
- Alert application.

- Stay at SHA+ accommodation.
- 1 RT-PCR test on Day 4-5.
- Health report on application.
- Stay within the designated areas (cities or areas) for at least. 14 consecutive days.\*
- · To next destinations in Thailand: COVID-19 test result or vaccine certificate.
- To next international destinations: Depending the respective country's policy.

**GOALS** 

**Achieve Targets** 



No Lost Opportunities



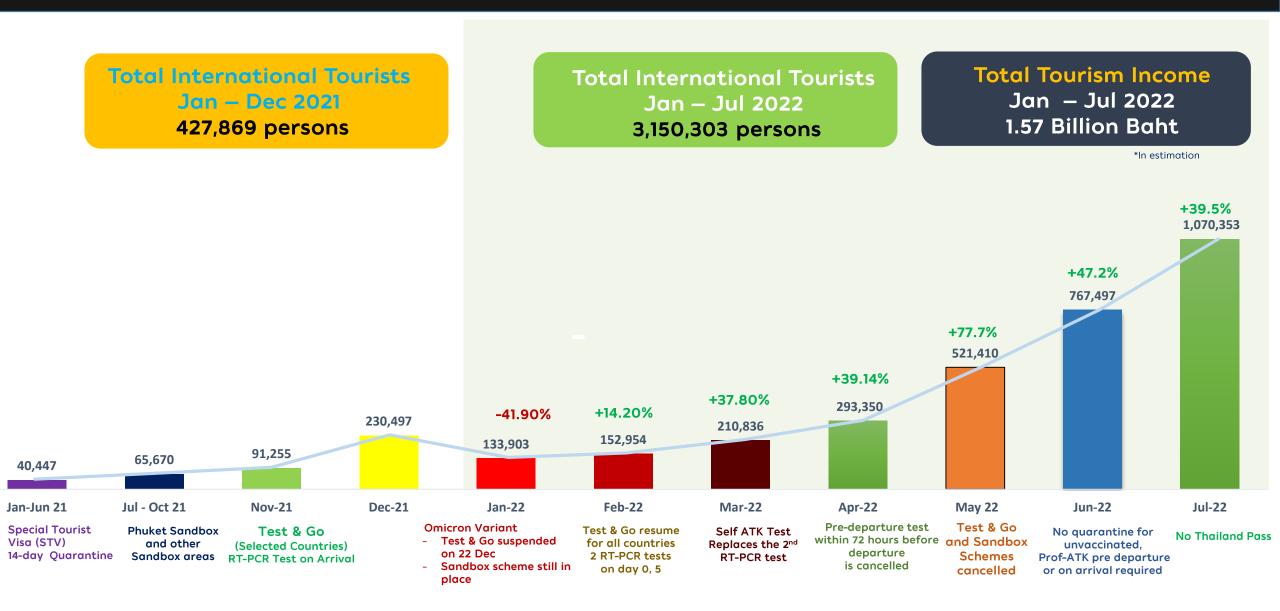
**Extend to Other Areas** 

As of 19 August 2022

### **International Tourist Arrivals**







### PHUKET SANDBOX

Socio-Economic Benefits

International Tourism Revenue

JULY - OCT 2021

### 4.26 billion Baht



Accommodation: 1.76 billion Baht



Tourism Products and Services: 536 mil. Baht



Food & Beverages: 906 million Baht



Medical & Healthcare Services: 781 mil. Baht



Others: 277 million Baht

# Economic Impacts of the Money Flow in the Tourism Industry

### 10.1 billion Baht

Direct and indirect contributions of tourist's expenses to tourism businesses.

# TAX INCOME 435 million Baht

### **EMPLOYMENT INCOME**

1.082 billion Baht

Total economic value of income, wages, and salaries to employment.

### **JOB CREATION**

13,759

Total economic value in tourism and recreation employment in the full-time equivalent.



Source: Ministry of Tourism and Sports

### An Inspiration to Other Destinations in the Asia-Pacific Region

# **Bloomberg**

Pursuits Prognosis

### Malaysia Uses Phuket 'Sandbox' to Re-Open Langkawi Islands

- Langkawi to re-open to locals from Sept. 16:
- Other destinations to follow when vaccination rate hits 80%



Navigating Covid-19 Travel Rules for Your Next Holiday

By Ravil Shirodkar +Follow 2 September 2021, 17:08 GMT+7 Updated on 2 September 2021, 18:26 GMT+7

Malaysia plans to reopen the tourist haven of Langkawi islands as it renews efforts to rebuild parts of the economy worst hit by the pandemic.



### THAILAND

### Phuket Sandbox shines the way for Thai tourism revival

Quarantine island experiment set to be replicated as kingdom takes a daring punt on reopening its decimated tourism industry

### By PETER JANSSEN

OCTOBER 27, 2021







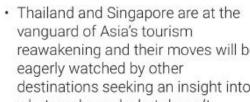












weigh risks and rewards

· Early data looks encouraging, but experts say such schemes are small steps. Increased costs, the risk of now varianta amaraina and a lask of









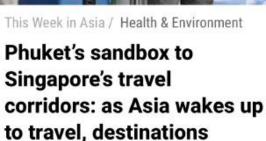


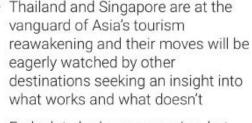
South China Morning Post

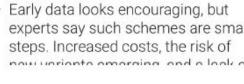


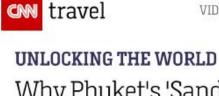












Why Phuket's 'Sandbox' pilot project matters to other islands in Asia

Kate Springer, CNN • Updated 6th August 2021









# Asia Responsible Enterprise Awards (AREA) 2022

"Leader in Opening the Phuket Sandbox for Foreign Tourist"



This award is a prize for everyone from every sections in the tourism industry who have involved and coordinated during the COVID-19 to help the tourism industry revive from the pandemic, especially Phuket.

### International Tourist Arrivals





# **Key Figures by NESDC**

2<sup>nd</sup> Quarter GDP

2.5%

**GDP Forecast** 

2.7 - 3.2%

Accommodation and Food Service Activities
Sector

44.9%

(1st quarter: 33.5%)

Average Occupancy Rate

42.09%

(1st quarter: 36.15%)

Total International Arrivals Forecast

9.5 million

(previous forecast: 7 million)

Total Tourism Receipt
Forecast

0.66 trillion Baht

(previous forecast : 0.57 trillion)

As of July 2022

# Target in 2022-2024



Total Revenue (50% of 2019)

International Market **Domestic Market** 

In 2022 1.5 trillion Baht =

882 billion Baht

\_ 625 billion Baht

(7-10 million tourists)

(160 million travel trips)

June - Sep 2022



500,000 international arrivals/month

Oct - Dec 2022



1 million international arrivals/month



## In 2023

20 million

international visitors

Revenue: 2.4 trillion Baht



In 2024



Revenue:
3 trillion Baht
From Thais (36%) + foreigners (64%)





# MARKETING & COMMUNICATION DIRECTION

### **Strategic Directions**





### Create Demand

Stimulating qualitative demand by prioritizing safety in order to create consumer reputation and confidence, with an emphasis on high-income and high-quality consumers.



### Shape Supply

Enhancing tourism ecosystems by focusing on quality and sustainability. The TAT will focus on responsible tourism and digital tourism, which will result in long-term income distribution.



### **Drive Collaboration**

Stakeholder collaboration to create sustainable and responsible tourism



# WRITE YOUR NEW CHAPTER

The communication concept will continue with the Amazing New Chapters theme for both 2022 – 2023 to ensure consistency

# **Amazing New Chapters**

# THAILAND

# Featuring Soft Power 5F: 4M



FOOD



**FASHION** 



**FIGHT** 



**FESTIVAL** 



**FILM** 



**MUSIC** 



**MUSEUM** 



**MASTER** 



**META** 

# "From a-z

# Amazing Thailand has it all"

| Α | Authentic Artisan        |
|---|--------------------------|
| В | Bleisure                 |
| С | Community-based Tourism  |
| D | Defining your Thainess   |
| Е | Eco-tourism              |
| F | Forest Bathing           |
| G | Glamping                 |
| Н | Healing Holidays         |
| 1 | Ice Cream & Sweet Treats |
| J | Just the two of us       |
| K | Kid-friendly Destination |

| L | Luxe & Local                                | 18 |
|---|---|----|
| M | Medical Tourism                             |    |
| N | Night Sky Obsessed                          |    |
| 0 | Organic Lifestyle                           |    |
| Р | Pursuit of Mindfulness                      |    |
| Q | Quest for Dining                            |    |
| R | Reconnect with Nature (Responsible Tourism) |    |
| S | Surf Sea Sand Sun                           |    |
| Т | Trail & Hike                                |    |
| U | Urban Discovery                             |    |
| V | Vegan Thai Recipes                          |    |
| W | Workcation                                  |    |
| X | X-treme                                     |    |
| Υ | Yesterday Once More                         |    |
| Z | Zero Waste                                  |    |

# 2022 AWARDS & ACHIEVEMENTS



# Travel and Leisure Asia "Asia's Best Awards"

- #1 BANGKOK
  Best City in Southeast Asia
- #6 CHIANGMAI
  Best City in Southeast Asia
- #1 PHUKET
  Best Island in Southeast Asia
- #2 SAMUI
  Best Island in Southeast Asia
- #9 PHI PHI
  Best Island in Southeast Asia

Lifestyle Asia
"Best Digital Nomad Cities Globally"

#2 BANGKOK

Best City for Digital Nomads

International Festivals and Events
Association ASIA (IFEA Asia)

#1 PATTAYA
Top 3 Ocean Cities





# 2022 AWARDS & ACHIEVEMENTS

Reisgraag.nl
"Travel Destination Awards"

#1 THAILAND

Golden Travel Destination Awards

DestinAsian Magazine "2022 Readers' Choice"

#1 BANGKOK
Best City



### **TripAdvisor 2022 Awards**

#5 BANGKOK
Most Popular Destinations in Asia

#6 PHUKET

Most Popular Destinations in Asia

Capital Magazine
"2022 Annual Global Retirement Index"

#5 THAILAND
Best Places For Retirees

Sources: Reisgraag.nl / DestinAsian / TripAdvisor / Capital Magazine

# **Potential Target Segments**

### Family



- Often travel during off-peak season
- Book in advance

### **Digital Nomads**



- Long stay travelers
- Flexible in time

### **Health & Wellness**



- Being a major trend
- High spending travelers



- Open to new experiences
- Frequent travelers
- Share experiences on social media
- Travel in green season



Able to travel all year round

Millennials

**Active Senior** 

### **LONG-HAUL MARKETS**

### "Time is the New Currency"

- Promoting Thailand as a year-round destination for health and wellness, families with kids, active seniors, and remote workers/teleworkers
- Launching marketing activities in new source markets, including Saudi Arabia and the USA's large secondary cities





### **SHORT-HAUL MARKETS**

### "The Great Resumption"

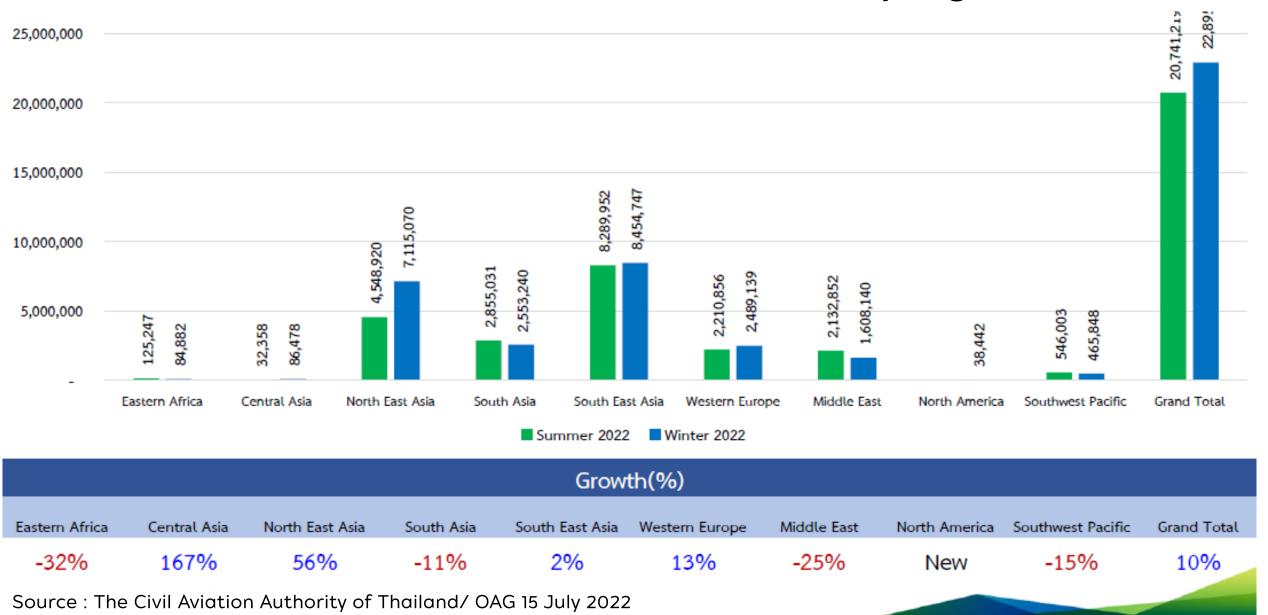
### '5News' include

- New Segments with growth potential
- New Areas for source tourist markets
- New Partners in existing markets
- New Infrastructure relating to travel and tourism
- New Way of travel experiences focusing on responsible tourism

### Flight SLOT Allocation for Main Airports in Thailand

| •            | Summer 2022<br>1 May - 29 October 2022 |                    |                                   |     | Winter 2022<br>30 October 2022 - 25 March 2023 |                      |                      |               |     |     |
|--------------|--|--------------------|-----------------------------------|-----|--|----------------------|----------------------|---------------|-----|-----|
| Airports     | (Avg. (Avg. (Avg.                      |                    | Availability Capacity (Avg. (Avg. |     | Allocated slots (Avg.                          |                      | Availability (Avg.   |               |     |     |
| Suvarnabhumi | Movements/Day)  1,632                  | Movements/Day) 621 | 1,O11                             |     | ау)  | Movements/Day) 1,632 | Movements/Day) 1,091 | Movements/Day |     | Лау |
| Don Mueang   | 766                                    | 467                |                                   | 299 |  | 766                  | 708                  |               | 58  |     |
| Phuket       | 360                                    | 200                |                                   | 160 |  | 320                  | 330                  |               | -10 |     |
| Chiang Mai   | 432                                    | 150                |                                   | 282 |  | 432                  | 232                  |               | 200 |     |
| Samui        | 100                                    | 45                 |                                   | 55  |  | 100                  | 80                   |               | 20  |     |
| U-tapao      | 360                                    | 4                  |                                   | 356 |  | 360                  | 29                   |               | 331 |     |

### Passenger Seats for International Flights Between Summer and Winter 2022 by Regions



# RISING IN AIRFARE PRICES



Estimated from economy class airfares

|             | Pre Covid-19       | At Present                   |
|-------------|--------------------|------------------------------|
| RUSSIA      | 25,000-30,000 baht | Transit 100,000-120,000 baht |
| UK          | 25,000-30,000 baht | Direct 35,000-55,000 baht    |
| FRANCE      | 30,000-40,000 baht | Direct 40,000-50,000 baht    |
| GERMANY     | 25,000-40,000 baht | Direct 95,000-110,000 baht   |
| MIDDLE EAST | 15,000-20,000 baht | Direct 25,000-30,000 baht    |
| SCANDINAVIA | 30,000-45,000 baht | Direct 120,000-130,000 baht  |

Source: The Civil Aviation Authority of Thailand/ As of July 2022



### VISA EXTENSION PLAN



As approved by the Centre for Covid-19 Situation Administration (CCSA) on 19 Aug 2022

- Extension of stay for the arrivals with the Free Visa (Visa Exemption)
   maximum of 30 days maximum of 45 days
- 2. Extension of stay for the arrivals with the Visa on Arrival maximum of 15 days maximum of 30 days

The extension will be effective on 1st, October 2022 until 31st, March 2023

Note: The extension shall be enforceable upon its publication in the Government Gazette.



