



Thai Airways International Public Company Limited  
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## Translation

Bor Mor Jor. 0107537001757

Kor Bor 01/309

May 13, 2020

**Subject :** Additional reasons for requesting to delay the submission of financial statements of Thai Airways International Public Company Limited and its subsidiaries for the three-month period ended 31 March 2020.

**To :** SET President,

**Refer :**

1. Letter of Thai Airways International Public Company Limited Kor Bor 01/305 dated May 8, 2020
2. E-mail from Office of the Securities and Exchange Commission dated May 11, 2020

According to the letter referring to Thai Airways International Public Company Limited (THAI) requesting a waiver for the submission period of the financial statements of Thai Airways International Public Company Limited and its subsidiaries for the three-month period ended 31 March 2020, which the Office of the Securities and Exchange Commission (SEC) requested THAI to elaborate the reasons to postpone the submission of the financial statements. The resolution has been informed as follows.

1. Due to the pandemic of the novel coronavirus 2019 (COVID-19) which has been rapidly and widely prevalent all regions of the world resulting in a large number of people infected and died, it rigorously affected the business sector, especially the tourism and transportation industry, which THAI is one of the enterprises that have been severely affected and unavoidable. Consequently, each country has issued intensive epidemic control measures by announcing closure of cities, borders and finally countries, where asked people to stay indoors and not allow to travel to various places unless they need to buy food or other necessities causing THAI to stop flying and close foreign branch offices such as the Republic of Italy, French republic, United kingdom, People's Republic of China, Taiwan, Japan and India, and so forth. There are total of 29 countries, 52 branches that have a significant proportion of income and expenses. It should be noted that more than 50% of total revenue is from the foreign branch offices. Therefore, there are limitations on access to information in searching, preparing and collecting accounting documents for the auditor's review. For instance, the auditor may request supporting documents and relevant evidences from foreign branch offices, such as ticket sales and ticket refunds, for review of financial statements.

2. In the preparation of the company's quarterly financial statements during normal business operation period, the subsidiary and associated companies promptly deliver the financial statements to THAI. Unfortunately, for the preparation of the 1st

quarter financial statements for the year 2020 which caused abnormal situation by the epidemic of COVID-19, THAI had issued a requesting letter to all subsidiaries and associates, namely Thai Smile Airways Company Limited (ThaiSmile), Donmueang International Airport Hotel Company Limited, Phuket Air Catering Company Limited, Bangkok Aviation Fuel Services Public Company Limited, Suvarnabhumi Airport Hotel Company Limited, and Nok Airlines Public Company Limited on March 26, 2020. The letter informed the schedule to be delivered by April 10, 2020. Currently, THAI has received the financial statements of some subsidiaries and associates. ThaiSmile, a subsidiary with accounting significance presented reasons for not being able to submit financial statements to the THAI due to the ThaiSmile being affected by the epidemic of COVID-19, in which each country has issued intensive epidemic control measures by announcing closure of cities, borders, and finally closing the country. It caused the ticket sales agent, including the overseas branch office of THAI, which is the ticket agent to ThaiSmile has to temporarily close the office and must stop flying on international routes In February 2020 which is all routes in the People's Republic of China. Also, Thai And stopped all international flight services from 24 March 2020. Later, ThaiSmile has to halt 22 international routes in 8 countries, namely China, Taiwan, Republic of India. Kingdom of Cambodia, Republic of the Union of Myanmar, and Malaysia that have a significant proportion of income and expenses. Which has sales from overseas through the ticket agent representing more than 50% of the company's total revenue Therefore, ThaiSmile has limitations in accessing the information in searching, collecting and consolidating accounting evidence for the auditor's review as same as the difficulties of THAI. However, the failure to receive sufficient financial statements of subsidiary and associated companies disturbing the completeness of accounting recognition and the presentation of the financial statements which must be prepared, including comprehensive and adequate disclosure of information in the notes to the financial statements may affect the review and opinions of the auditor is limited to the extent not complete.

3. Auditor's opinion which has been considered in the incident that the epidemic of COVID-19 will affect the THAI's operation plan that might be a foremost change affect the significance of the financial statements both the demonstration and the recognition of occasions after the financial statements date. Therefore, if postponing the financial statements, it will be perfect to the financial reports which will be beneficial to the users of the financial statements.

Please be informed accordingly.

Sincerely,

(Chakkrit Parapuntakul)  
The second Vice Chairman,  
Acting President

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